SERVICE MANUAL
FOR
12 VDC WALL THERMOSTAT

AIR CONDITIONING SYSTEMS

ROOF TOP UNITS ONLY
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WARNING – SHOCK HAZARD

To prevent the possibility of severe personal injury, death, or equipment damage due to electrical shock, always be sure the power supply to the appliance is disconnected before performing any work on the appliance. This can normally be accomplished by switching the breaker for the air conditioner to OFF, disconnecting all external electrical connections and cords, switching on-board electrical generators and inverters to OFF, and removing the cable from each positive terminal on all storage and starting batteries.

DANGER

Some diagnostic testing may be done on energized circuits. Electrical shock can occur if not tested properly. Testing to be done by qualified technicians only.

The steps outlined in this manual are intended to guide the service technician through the process of correctly diagnosing a Coleman-Mach series roof top air conditioner with a remote wall thermostat control system.
I. INTRODUCTION TO WALL THERMOSTATS

All of the air conditioning functions are controlled by the wall mounted thermostat. These thermostats utilize a \textbf{12 VDC} electrical circuit which is supplied by the vehicle manufacturer or the installer of the air conditioning unit. Most of the thermostats provided by Airxcel, Inc. are combination (Heat/Cool) thermostats. These thermostats are capable of operating both the roof top air conditioner and any furnace with a \textbf{12 VDC} control circuit.

The figures below list three of the most commonly found Coleman-Mach wall mounted thermostats for roof top air conditioners (heat pumps excluded). These thermostats are listed in chronological order from the oldest to the newest.

**Mechanical/By-Metal Thermostats**

![Mechanical Thermostat Diagram]

**Electronic Thermostats**

![Electronic Thermostat]

**Electronic Digital Display Thermostats**

![Electronic Digital Thermostat]

\textbf{NOTE: ALL THREE OF THESE THERMOSTATS ARE COMPLETELY INTERCHANGEABLE.}
Thermostats are really nothing more than temperature controlled switches. When the need for cooling or heating exists, the thermostat sends a 12 VDC (+) signal to the control relays or a p.c. board which in turn energizes the air conditioner components or the furnace. (Note: Relays and P.C. Boards will be discussed in Lesson II.)

The following chart shows the different electrical connections made by the thermostat during operation. The chart below assumes 12 VDC (+) is supplied to the thermostat Red wire “R” and that 12 VDC (-) or ground is supplied to the Blue wire “B” at all times.

<table>
<thead>
<tr>
<th>Thermostat Operations</th>
<th>Internal 12 VDC (+) Connections Made</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cool Mode Selected on Low Fan</td>
<td>Red “R” to Yellow “Y” and Gray “GL”</td>
</tr>
<tr>
<td>Cool Mode Selected on High Fan</td>
<td>Red “R” to Yellow “Y” and Green “GH”</td>
</tr>
<tr>
<td>Heat Mode Selected on any Fan Speed (Note: Furnace Blower Operates Independently From Sequencer or Time Delay in Furnace)</td>
<td>Red “R” to White “W”</td>
</tr>
<tr>
<td>Fan Only Selected</td>
<td>Red “R” to Green “GH” – Analog</td>
</tr>
<tr>
<td>Fan Only Selected (Hi Fan)</td>
<td>Red “R” to Green “GH” – Digital</td>
</tr>
<tr>
<td>Fan Only Selected (Lo Fan)</td>
<td>Red “R” to Gray “GL” - Digital</td>
</tr>
</tbody>
</table>

Note: When the auto cool mode is selected on the thermostat, the fan cycles “on” and “off” with the compressor as needed. When the on cool mode has been selected, the fan runs continuously and the compressor cycles “on” and “off” as needed.

The following chart depicts thermostat wiring and the wiring destinations for air conditioners with control boxes containing printed circuit boards.

<table>
<thead>
<tr>
<th>Thermostat/Terminal Wire</th>
<th>Control and Supply Wiring (OEM/VENDOR)</th>
<th>Ceiling Assembly Terminal Designation</th>
</tr>
</thead>
<tbody>
<tr>
<td>R or RED</td>
<td>One Red, 12 VDC (+) Supply Wire to the Thermostat</td>
<td>N/A</td>
</tr>
<tr>
<td>B or BLUE</td>
<td>Two Blue, One 12 VDC (-) Supply Wire to the Thermostat and One Blue Wire to Ceiling Assembly/Plenum</td>
<td>B</td>
</tr>
<tr>
<td>Y or YELLOW</td>
<td>One Yellow, Compressor Control Wire to Ceiling Assembly/Plenum</td>
<td>Y</td>
</tr>
<tr>
<td>GH or GREEN</td>
<td>One Green, High Fan Control Wire to Ceiling Assembly/Plenum</td>
<td>GH</td>
</tr>
<tr>
<td>GL or GRAY</td>
<td>One Gray, Low Fan Control Wire</td>
<td>GL</td>
</tr>
<tr>
<td>W or WHITE</td>
<td>One White, 12 VDC (+) Furnace Control Wire from the Thermostat</td>
<td>FURNACE</td>
</tr>
</tbody>
</table>

NOTE: The (W) White wire is not available on COOL ONLY thermostats.

NOTE: THE CONNECTING WIRES TO THE THERMOSTAT ARE PROVIDED BY THE VEHICLE MANUFACTURER OR INSTALLER. THESE OEM OR VENDOR SUPPLIED WIRES MAY NOT BE COLOR CODED AS NOTED IN THE CHART ABOVE. THE GROUND WIRE MUST BE A ZERO “0” RESISTANCE GROUND.
Thermostat Location

Thermostats are very sensitive instruments. For accurate temperature control and comfort, the following considerations for thermostat locations should be taken into account:

1. Locate the thermostat on an inside wall about five feet above the floor. Pick a dry area where air circulation is good. The thermostat should be mounted within a reasonable distance from the appliance the thermostat will control. This will assure a more accurate temperature relationship between the thermostat and the appliance the thermostat will control.

2. Do not install the thermostat where there are unusual heating conditions; such as direct sunlight, heat producing appliances (television, radio, wall lamp, etc), or a furnace or air conditioner supply register.

3. Note: When installing or servicing these thermostats, the technician should take all necessary precautions not to short any positive wire to ground. Permanent damage to the thermostat may occur. Make sure all connections are good and tight. Loose connections may cause relay chattering which leads to welded relay contacts on air conditioner printed circuit boards.

II. INTRODUCTION TO RELAYS

In the previous chapter on thermostats, we learned the wall thermostat makes necessary connections that provide low voltage power to initiate all of the air conditioning or heating functions. There is one question left unanswered. How do we use this 12 VDC power to operate a 115 VAC appliance? THE ANSWER IS: We use relays or printed circuit boards with relays located on them.

How Do Relays Function

As the coil is energized in the relay, it will open or close a set of contacts capable of carrying high voltage, and 115 VAC in this case. All of our control circuit relays are normally open and the contacts close as power from the thermostat is applied.

As shown in Figure 1 on page 6, the 115 VAC power to the compressor is interrupted by a set of normally open contacts on the relay. In order for these contacts to close, 12 VDC must be applied by the wall thermostat to the relay coil. When the thermostat switch is placed in the cool position, 12 VDC (+) travels from the thermostat red wire to the thermostat yellow (Y) wire and then to the relay coil. When the coil is activated, an electromagnet inside the relay will pull the contacts closed. The 115 VAC will now operate the compressor until the thermostat opens or the system switch is turned to the off position.

Figure 1 shows a very simplified control circuit for compressor operation only. The entire control circuit for the air conditioner/heating system would include the rest of the thermostat functions and possibly 2 or 3 more relays. In addition to the compressor relay, you would need a separate relay for Low Fan; one for High Fan, and possibly one for Heat if a heat pump or electric heating element is used. Please refer to the previous lesson or refer to Figure 1 for proper wiring from the wall thermostat to each individual relay.
FIGURE 1

115 VAC

Relay

Thermostat

12VDC(+) Thermostat (R) Red

(Y) yellow compressor

12VDC(-) thermostat (B) blue

Compressor
III. CEILING PLENUMS WITH INDIVIDUAL RELAYS

Airxcel, Inc. built two types of ceiling assembly packages which incorporate individual relays for the air conditioner system functions. Line drawing examples of these two ceiling assembly types are shown in Figures 2 and 3.
The following charts depict the thermostat control wiring, ceiling assembly wiring destinations, and relay functions for air conditioners with control boxes containing individual relays.

6799-720 & 726 Series, 7330-720 & 726 Series Ceiling Plenums

<table>
<thead>
<tr>
<th>Thermostat</th>
<th>Ceiling Plenum Wire*</th>
<th>Unit Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yellow (Y)</td>
<td>Yellow</td>
<td>Compressor Relay</td>
</tr>
<tr>
<td>Green (GH)</td>
<td>Green</td>
<td>High Fan Relay</td>
</tr>
<tr>
<td>Gray (GL)</td>
<td>Gray</td>
<td>Low Fan Relay</td>
</tr>
<tr>
<td>Blue (B) 12 VDC (-)</td>
<td>Blue</td>
<td>N/A</td>
</tr>
<tr>
<td>White (W)</td>
<td>White</td>
<td>Furnace or Heat Element Relay</td>
</tr>
</tbody>
</table>

* The low voltage wiring connections for these control systems are hard wired by the manufacturer or installer of the unit, and they may not all use color coded wire as noted above.

Note: If the heating system includes a gas fired furnace, the thermostat white wire will energize the furnace control circuit (Usually a time delay relay located at the furnace).

IV. CEILING PLENUMS WITH PRINTED CIRCUIT BOARDS

Most of the 7000 and 8000 series ceiling plenums built since 1992 have printed circuit boards instead of individual relays. Printed circuit boards are less costly and require less wiring. The printed circuit boards all have relays mounted permanently on them. Even though the boards may look much more complicated, they are very easy to troubleshoot. On the following pages you will find some visual aids that will help you troubleshoot these units without removing the thermostat or the air conditioner control box lid.

Airxcel, Inc. has and is building many ceiling assembly packages which use printed circuit boards to control air conditioner system functions. Just like the individual relays, the printed circuit board must receive a signal from the wall thermostat to operate.

A common ducted ceiling assembly application is shown in Figure 4 on page 9.
FIGURE 4
Figure 5 shows an exploded view of the Control Box Assembly.

**CHECKING THE THERMOSTAT OPERATION**

The 12 VDC signal from the wall thermostat may be checked at the Low Voltage Terminal Strip (Figure 6) located externally on the ceiling plenum wiring box.
Any time the thermostat is placed in the FAN ONLY position, you should be able to read 12 VDC between terminals GH and B at the Low Voltage Terminal Strip using an Analog Thermostat (See Figure 6). Digital will be between GL & B.

Any time the thermostat is placed in the LOW COOL position, you should be able to read 12 VDC between terminals GL and B for the Low Fan, and between terminals Y and B for Compressor operation.

Any time the thermostat is placed in the HIGH COOL position, you should be able to read 12 VDC between terminals GH and B for the High Fan, and between terminals Y and B for Compressor operation.

Note: Thermostat operation in the Heating Mode cannot be tested at the Ceiling Assembly Low Voltage Terminal Strip if the thermostat is operating a gas fired furnace.

Note: The wall thermostat will be equipped with an optional Electric Heat/Gas Heat switch if the recreational vehicle is equipped with a Heat Pump or with an Electric Heating Element. In this case, the Electric Heat Mode may be checked on the Low Voltage Terminal Strip. In either case, the Low Voltage Terminal Strip will have an additional terminal labeled “W” for electric heating operation. When Electric Heat is chosen at the thermostat, you should be able to read 12 VDC between terminals W and B.

<table>
<thead>
<tr>
<th>Thermostat</th>
<th>Ceiling Assembly Terminal</th>
<th>Unit Operation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yellow (Y)</td>
<td>Y</td>
<td>Compressor</td>
</tr>
<tr>
<td>Green (GH)</td>
<td>GH</td>
<td>High Fan</td>
</tr>
<tr>
<td>Gray (GL)</td>
<td>GL</td>
<td>Low Fan</td>
</tr>
<tr>
<td>Blue (B) 12 VDC-</td>
<td>B</td>
<td>N/A</td>
</tr>
<tr>
<td>White (W)</td>
<td>W</td>
<td>Electric Heat</td>
</tr>
</tbody>
</table>

If you do not find voltage at the Ceiling Assembly Low Voltage Terminal Strip as described above, the problem needs to be traced back to the thermostat or the vehicles low voltage wiring.

CHECKING THE PRINTED CIRCUIT BOARD OPERATION

Low voltage MUST be verified at the low voltage terminal strip as described earlier in this text or as noted in the chart below before proceeding to the next step, or checking the printed circuit board.

In order to continue, you must first verify the 115 VAC power source to the air conditioner control box assembly. If the 115 VAC power source is NOT present, all of the air conditioner functions will be dead and power must be restored to continue. 115 VAC power must be present to the printed circuit board if any one of the air conditioner functions are working.

The operation of the printed circuit board may be checked at the High Voltage 9-Pin Connector (Figure 7) without removing the electric box lid. The chart below shows the 115 VAC connections made by the printed circuit board to the High Voltage 9-Pin Connector.
FIGURE 7

Note: To check voltage at the 9-pin connector plug, it may be necessary to unplug the upper unit from the control box.

If the air conditioner is still not functioning and both 12 VDC and 115 VAC are present and accountable at their proper locations, the problem is located in the upper unit.

If the correct 115 VAC connections are NOT made at the 9-pin connector plug after 12 VDC power is applied to the low voltage terminal strip; the problem is in the printed circuit board with one exception as described below.

The low temperature freeze thermistor will de-energize the compressor relay coil on the printed circuit board if the air conditioner evaporator coil starts to freeze. If this happens, you would still have 12 VDC at terminals Y and B, but no voltage would be present at terminals 1 and 3 in the High Voltage 9-Pin Connector. The freeze thermistor opens if the evaporator coil temperature drops below 32°F and closes at 55°F. The probe end of this switch should be found pushed into the fins of the evaporator coil and the wires are hooked to the printed circuit board. It is okay to remove the thermistor wire from the board and jump around these terminals for diagnostic purposes.

If the air conditioner compressor is running and NO VOLTAGE is found between terminals Y and B on the low voltage terminal strip, the printed circuit board must be replaced. The compressor relay has evidently welded shut.

In conclusion, you can save a lot of time if you get in the habit of going immediately to the ducted control box assembly for troubleshooting purposes. There, in a matter of minutes, you can tell if the problem is in the thermostat, the printed circuit board, or the upper unit.
V. DIAGNOSTIC FLOW CHARTS

Note: When working with the following diagnostic flow charts, start at the top left corner and work towards the right or down the page as applicable. Do not skip around or start in the middle without performing all prior steps.

DANGER

The following diagnostic testing will be done on energized circuits. Electrical shock can occur if not tested properly. Testing to be done by qualified technicians only.
No High Fan Operation
(Thermostat in the FAN ONLY or HIGH COOL position)

Note: To check voltage at the plug, it may be necessary to unplug the upper unit from the wirebox.
No Furnace Operation

(Thermostat in Heat Position and Temperature Control set above room temperature)
No Compressor Operation

(Thermostat in Cool Position and Temperature Control set below room temperature)
VI. WIRING DIAGRAMS

7330*735, 7330*736 & 8330*735 Series Heat/Cool Ducted Ceiling Plenums

7330*720 & 8330*723 Series Cool Only Remote Free Delivery Ceiling Plenums